Job Title:	**Senior Product Designer**	**Location:**	**Bangalore**
Department/Team :	**Product Management**	**Hiring Manager:**	**Nirav Rawell**
Version:	**1.0**	**Date:**	**12th Jan 2026**

ProHance Overview:

ProHance is a fast-growing **B2B SaaS company** focused on helping enterprises gain a clear, data-driven view of workforce productivity and operational effectiveness. Trusted by global enterprises across industries, ProHance enables leaders to make better decisions by combining deep work analytics with actionable insights.

As enterprises rapidly adopt **AI and automation**, ProHance is at the forefront of this shift—building **AI-powered, insight-driven products** that help organizations measure impact, improve productivity, and realize ROI from technology investments. With a strong foundation in enterprise-scale deployments and a growing focus on **Generative AI–led experiences**, ProHance is evolving its platform to shape the future of work in an AI-augmented world.

Joining ProHance offers the opportunity to work on **high-impact, AI-first product initiatives** while helping scale a proven platform used by large, global customers.

Job Position: Senior Product Designer
Job Location: Bangalore
Experience: 5 – 7 years
Education: Master's degree in Design, HCI, or equivalent practical experience
Reporting to: Senior VP – Product Management
Role Type: Individual Contributor

Role overview:

We are looking for a **Senior Product Designer** who can independently drive design initiatives across complex B2B SaaS workflows, with a strong focus on **AI-powered product experiences**. This role is ideal for a designer who believes that **AI should feel intuitive, assistive, and seamlessly embedded into everyday workflows**, rather than existing as a separate or disruptive layer.

You will design experiences that blend **human decision-making with AI agents**, as well as **in-product, in-canvas AI interactions**, ensuring clarity, trust, and adoption at enterprise scale.

Key Responsibilities:

End-to-End Product & AI Experience Design

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- Own design for assigned product areas, including **AI-assisted and agent-driven workflows**
- Translate complex workflows and AI outputs into **clear, intuitive, and trustworthy user experiences**
- Design in-canvas AI interactions (e.g., suggestions, insights, explanations, actions) that integrate naturally into existing workflows
- Create high-quality design artifacts including flows, wireframes, interaction models, visual designs, and prototypes

Collaboration & Execution

- Partner closely with Product Managers to shape problem statements, user journeys, and success metrics
- Work hand-in-hand with Engineering to ensure **AI and non-AI designs are feasible, scalable, and accurately implemented**
- Participate in design reviews and design QA to ensure fidelity between design intent and shipped product

User Research & Validation

- Plan and conduct **user research** focused on usability, comprehension, and trust in AI-driven experiences
- Validate whether users understand, accept, and act on AI recommendations or agent outputs
- Use qualitative and quantitative insights to iterate on designs

Design Systems & Consistency

- Contribute to and evolve the **design system**, including AI-specific components and interaction patterns
- Define reusable patterns for AI affordances (confidence cues, explanations, feedback, controls)
- Ensure consistency, accessibility, and usability across the platform

AI-Aware & Responsible Design

- Design experiences that clearly communicate **why AI is making a recommendation or taking an action**
- Ensure users retain appropriate control over AI-assisted actions
- Collaborate with Product and Engineering on trust, transparency, and responsible AI principles

Required Qualifications

- **5–7 years of product design experience**, with meaningful experience in **B2B SaaS products**
- Proven experience designing **complex, workflow-driven applications**
- Demonstrated exposure to **AI-powered or intelligent product experiences** (agents, copilots, recommendations, or analytics)
- Strong portfolio showcasing end-to-end product design and shipped work

- Ability to independently drive design initiatives from concept to production
- Strong collaboration and communication skills
- Proficiency with modern design tools (Figma or equivalent)

Preferred Qualifications

- Experience designing **agent-based workflows or AI copilots**
- Background in analytics-heavy or data-intensive products
- Experience working in fast-paced, scaling SaaS organizations

What Success Looks Like in This Role

- AI-powered experiences that feel intuitive, trustworthy, and easy to adopt
- Clear improvement in user comprehension and engagement with AI features
- High-quality design execution that ships with minimal rework
- Strong partnership with Product and Engineering teams

Why Join Us

- Opportunity to design **AI-first experiences** in a real enterprise environment
- Ownership of critical workflows used by global customers at scale
- High visibility and impact in shaping the future of work at ProHance